



Teach-Back-R

Some references...

Medical information is easily forgotten, and misunderstandings are common

Kessels RD. Patients' memory for medical information. *J R Soc* 2003;96:219-222

Anderson JL, Dodman S, Kopelan M, Fleming A. Patient information recall in a rheumatology clinic. *Rheumatol Rehabil* 1979;18:245-255

McCarthy DM et al. What did the doctor say? Health literacy and recall of medical instructions. *Medical Care* 2012;50:277-282

Graham P. Type of consent does not influence patient recall of serious potential radiation toxicity of adjuvant breast radiotherapy. *Australasian Radiology* 2003;47:416

Caesar U et al. Incidence and root causes of cancellations for elective orthopaedic procedures: a single center experience of 17,625 consecutive cases. *Patient safety in Surgery* 2014;8:24

Teach-Back improves medical results

Schillinger D et al. Closing the loop. *Arch Intern Med* 2003;163:83-90

Dantic DE. A critical review of the effectiveness of "teach-back" technique in teaching COPD patients self-management using respiratory inhalers. *Health Education Journal* 2014;73:41-50

Negarandeh et al. Teach back and pictorial image educational strategies on knowledge about diabetes and medication/dietary adherence among low health literate patients with type 2 diabetes. *Primary care Diabetes* 2013;7:111-118

Esquivel et al. Teach-back is an effective strategy for educating older heart failure patients. *Journal of Cardiac Failure* 2011;17:103

Teach-Back lowers readmission rates

Peter D et al. Reducing readmissions using teach-back: Enhancing patient and family education. *Journal of Nursing Administration* 2015;45:35-42

Teach-Back decreases cancellation rates

Flowers L. Teach-back improves informed consent. *OR manager* 2006:22

National Quality Forum. Improving patient safety through informed consent for patients with limited health literacy. -An implementation report. 2005, Washington DC: Author

Baum N. Comprehension is the key. *Patient Safety & Quality Healthcare* 2006

Teach-Back improves patient-provider communication

Miller MJ et al. Improving patient-provider communication for patients having surgery: patient perceptions of a revised health literacy-based consent process. *J Patient Saf* 2011;7:30-38

Patients' opinions about Teach-Back

Samuels-Kalow M et al. "Like a dialogue": teach-back in the emergency department. *Patient Educ Couns* 2016;99:549-554

Nurses' opinions about Teach-Back

Kornburger C et al. Using "teach-back" to promote a safe transition from hospital to home: An evidence-based approach to improving the discharge process. *Journal of Pediatric Nursing* 2013;28:282-291

Do doctors use Teach-Back?

Howard T et al. Doctor talk: Physicians' use of clear verbal communication. *Journal of Health Communication* 2013;18:991-1001

Jager AJ, Wynia, MK. Who gets a teach-back? Patient-reported incidence of experiencing a teach-back. *Journal of Health Communication* 2012;17:294-302